

Ryan Field Security Plan

INTRODUCTION

The Ryan Field Security Plan is a comprehensive integrated program based on venue industry best practices as well as government guides and recommendations. The security plan is comprised of physical and electronic security measures, tools, policies, procedures, and trained personnel. The Ryan Field Security Plan is deployed and developed by Oak View Group (OVG) in coordination with Northwestern, Ryan Field Foundation LLC, vendors, and partners to provide complete security coverage for Ryan Field.

The Ryan Field Security Plan is designed to detect, deter, prevent, respond to, and mitigate security threats against Ryan Field and its attendees, visitors, staff, and employees. The plan is maintained and implemented by in-house security management professionals.

This Security Plan is a living document that will be continuously updated to reflect new information, emerging threats, evolving technologies, and improved practices.

Coordination among Ryan Field, Northwestern University, City of Evanston and the partners listed in this document will be ongoing. Revisions may occur frequently as we strive to refine and strengthen our security measures over time.

SECTION I: SECURITY PERSONNEL

The Ryan Field Security Plan is developed, overseen, and managed by Ryan Field personnel in senior management positions. These individuals are ultimately responsible for the design, development, and deployment of the Ryan Field Security Plan on a day-to-day basis.

Program leadership includes the following key proprietary Ryan Field management personnel:

- **General Manager:** Provides overall leadership and strategic direction for the stadium, overseeing all departments, financial performance and event execution.
- **Director, Security:** Develops and manages all security operations, including staffing, policies and emergency response to ensure the safety of guests, staff and assets.
- **Director, Operations:** Oversees day-to-day stadium operations, coordinating facilities, event logistics and service delivery to ensure efficient and seamless events.
- **Director, Guest Experience:** Leads initiatives to enhance fan satisfaction by managing guest services, staff training and in-venue experience standards.
- **Chief Engineer:** Manages all building systems and engineering staff, ensuring reliable operation, maintenance and compliance of mechanical, electrical and infrastructure systems.

Event Personnel:

Part-time personnel support Ryan Field during events and special events as needed. Part-time personnel include the following staff members:

Command Centers Staffing

- **Stadium Security Command Center:** The Stadium Security Command Center serves as the central hub for daily facility operations, monitoring building systems, security cameras, maintenance activities, and staff coordination. It ensures real-time visibility into stadium conditions, enabling quick response to operational issues, life safety systems, and routine logistics to keep the venue running efficiently.
- **Event Command Center:** the Event Command Center provides focused coordination between stadium facility operations, janitorial, guest services, and event staff. The Event Command Center works in direct contact with the Unified Command Center for another public safety matters. For events in

which case the pre-event assessment determines an offsite Unified Command Center is not required, the Event Command Center serves as the centralized hub for communication, incident tracking, and event flow management to maintain situational awareness and deliver a safe, seamless guest experience.

- **Unified Command Center:** The Unified Command Center is a fully integrated, multi-agency operations hub activated for major events, bringing together local law enforcement, fire/EMS, stadium operations, athletics, event producers, and medical teams. Operating under a unified structure, it enables real-time decision-making, coordinated incident response, and comprehensive situational awareness to ensure public safety and efficient event execution at the highest level.

Event Contract Security Officers:

On event days at Ryan Field, contracted Security Provider Officers may provide screening, access control, fixed post, and patrol services, in the following roles.

- **Fixed Post Officers:** These officers provide guest screening, access control, property protection and other duties of a traditional fixed post security officer.
- **Roving Officers:** These officers maintain a roving, visible presence to an assigned area to both prevent and respond to immediate threats or incidents such as fire, medical or emergency evacuation incidents.
- **Supervisors and Managers:** These leaders provide personnel supervision, area direction and crowd management duties as well as conduct detailed safety inspections.
- **Risk Reduction Managers:** These senior managers (which are normally active or retired law enforcement, fire and life safety or senior military personnel) represent the Contracted Security Provider at major events, respond to incidents to act as scene managers, conduct detailed safety inspections, mitigate and document risk and area management.
- **Administrative Personnel:** These personnel manage logistics, equipment, timekeeping, breaks, record-keeping and other administrative functions.
- **Event Staff:** These personnel provide duties such as crowd management, crowd direction, ticket scanning, guest assistance, and other safety functions.
- **Armed Security Officers:** These officers will be composed of off duty or retired law enforcement officers who will be armed and capable of custodial detention in accordance to Illinois Compiled Statutes.

- **Event Contract Explosive Detection Canine Teams:** Ryan Field contracts with Explosive Detection Canine teams through NUPD to provide Explosive Detection Canine (EDC) teams on Event Days.

City of Evanston Fire Department:

The City of Evanston Fire Department (EFD) provides on-site support. On-site support includes fire watch, emergency medical services and life safety oversight. EFD supports incident command, enforces fire code as well as monitors egress, fire lanes and fire suppression systems.

Event Contract Medical Personnel:

Ryan Field contracts with an EMS Provider to provide first aid and other medical services to guests and staff during events. Medical personnel provide medical transportation services as well as on-site first aid services throughout the stadium.

Medical personnel may include:

Emergency Medical Technician (EMT): Serve as a source for event medical response for all Ryan Field events. EMT are employees of the contracted EMS Provider.

Risk Reduction Managers: Serve as the primary source of incident documentation and risk mitigation for all Ryan Field events; complete incident reports, follow up with injured guests, and reporting unsafe conditions to the Stadium Security Command Center, Event Command Center and/or the Unified Command Center.

Event Police Presence:

Northwestern University Police Department (NUPD) provides an onsite police detail to Ryan Field during events where a pre-event assessment has recommended for such detail. For events with a police onsite presence, uniformed police officers may be assigned to a variety of posts that may include, the interior and exterior of the stadium, gates, playing field, back of house entry point, team loading/unloading areas and dynamic patrols of the seating bowl.

NUPD will provide on-call police response to the stadium on non-event days or for events where onsite police are not designated.

Law Enforcement, Intelligence, and Emergency Response Partners:

Ryan Field partners with the following federal, state, and local partners who assist with security and emergency response activities at the stadium:

- Northwestern University Police Department (NUPD)
- Federal Bureau of Investigation and Joint Terrorism Task Force (FBI)
- Illinois State Police Department (ISP)
- City of Evanston Police Department (EPD)
- Cook County Sheriff Police Department (CCSPD)
- Illinois Law Enforcement Alarm System (ILEAS)
- City of Evanston Fire Department (EFD)
- Mutual Aid Box Alarm System-Illinois (MABAS)
- Department of Homeland Security
- Contracted Armed Security Officers

Scale of response includes but not limited to, the event, jurisdiction, mutual aid agreement, and specialized resources (equipment and training)

SECTION II: SECURITY PLAN RISK ASSESSMENT AND PLANNING

The Ryan Field Security Plan is risk-driven and designed and continuously developed in accordance with industry best practices and governmental guides and recommendations as well as Ryan Field's internal planning and assessment processes.

Ryan Field Management and Assessment Team:

Ryan Field Management and Assessment Team Members

The Ryan Field Management and Assessment Team is comprised of Security Program Leadership and public safety partners with core members consisting of:

- General Manager
- Director, Security
- Director, Operations
- Northwestern University Department of Safety and Security, including the police department representative
- Contracted Security Provider
- Event Producer Representative

Responsibility of Members of the Ryan Field Management and Assessment Team:

- Conduct internal risk assessments; analyze results; and develop and implements corrective action plans.
- Liaise with third-party assessors; evaluate the results of third-party assessments; and develop and implement corrective action plans.
- Study and analyze industry and governmental standards and guidance and incorporate relevant and appropriate standards and best practices in Security Program policies, procedures, and processes.
- Review existing Security Program policies, procedures, and plans at least annually, and identify necessary modifications and enhancements; develop new policies, procedures, and plans to address gaps or new processes.
- Review and analyze tabletop exercise after-action reports and incident reports; identify areas for improvement; and develop and implement corrective action plans.
- Maintain connectivity with law enforcement, first responder, and intelligence agencies and community stakeholders; gather and review threat intelligence; identify relevant threat intelligence; and implement necessary actions.
- Oversee the development and provision of security training for proprietary and contract security and event personnel; ensure that training reflects current Security Program policies, procedures, and plans and is responsive to identified risks.

- Work directly with other internal Ryan Field stakeholders to secure resources to support capital improvement projects and security program investments.

The Ryan Field Management and Assessment Team meets with the following frequency:

- Annually prior to the start of the football season for a risk assessment meeting.
- Twice per year at tabletop exercises.
- Prior to each major special event, Ryan Field management, Security Leadership, police and fire representatives, and medical staff representatives meet.
- Additional meetings as needed.

Exercises and Testing

Ryan Field conducts regular exercises to test its security and emergency plans and protocols. The results of these tests are used by the team to identify deficiencies and vulnerabilities and develop remediation plans to close gaps and strengthen the provision of security at Ryan Field.

Annual Review and Update of Security Program Policies, Procedures, and Plans

All Security Program policies, procedures, post orders, and plans are reviewed at least annually and updated as needed. Policies and procedures are updated to reflect changes to:

Policies, procedures, or processes;

- Staff or management restructuring;
- Incidents or lessons learned;
- Applicable updates to league, government, or industry standards, recommendations, or best practices;
- Use of new equipment or vendors; and
- Recommendations derived through risk assessments.
- Once reviewed, all policy documents are dated for the current year.

Production Meetings

Before each major event hosted at Ryan Field, a scheduled production meeting takes place. Most members of the CMT, along with representatives from NUPD, EMS Provider, Contracted Security Provider, Ryan Field Security, and various department heads from the Ryan Field meet to discuss event issues and concerns.

SECTION III: SECURITY PLAN TRAINING

The Ryan Field Security Training Program, managed by the onsite proprietary staff, is a physical security training program for security and event personnel. The Training Program includes training, preparation, and security awareness objectives, and provides security and event personnel with baseline knowledge of systems, policies, and procedures to further security and emergency response operations at Ryan Field. The Training Program provides instruction to the following personnel who support the Security Program:

- Proprietary, Year-Round Personnel
- Proprietary Seasonal Personnel (Guest Experience staff, Event Operations staff, and Unified Command Center staff)
- Contract Personnel (Contracted Security Provider, Security Officers, parking staff, concessions staff, and maintenance staff)

The Training Program is developed by Ryan Field leadership and is based on governmental, law enforcement, and professional sports standards, guidance, and best practices for stadium security.

Training Format

The Training Program is administered on an ongoing basis and includes classroom-style trainings, exercises, testing, and refresher trainings. Successful participation and completion of the Training Program is required for designated security and event personnel.

Training Objectives

The Training Program is designed to provide a baseline level of knowledge and skills to covered security and event personnel, commensurate with the job responsibilities of particular personnel groups. These base level competencies are grounded in the specific security, event, and response functions each group is expected to perform to meet stadium security needs. Training is conducted upon hire, annually and refreshed throughout the year.

Base level competencies include:

- Familiarity with and the ability to implement policies, procedures, plans, and post orders, and specific job responsibilities related to aspects of the Security Program.
- Awareness of the proper response to active violence events, suspicious activities and the signs of terrorism, basic understanding of threat indicators, and ability to follow established escalation, notification, and incident response plans.

- Ability to problem solve and effectively communicate in a clear and concise manner.
- Familiarity with Ryan Field layout and evacuation routes.
- Knowledge of Ryan Field Guest Code of Conduct and crowd management best practices.
- Understanding of the objectives established by National Incident Command Systems (NIMS), command and control functionalities involving the stadium security commander center, Event Command Center and Unified Command Center, and documentation procedures.
- Familiarity with Ryan Field Management team and key personnel.

Training Records

Training records are maintained continuously and tracked via attendance rosters. Each stadium partner will participate in this Training Program.

SECTION IV: RYAN FIELD PROTECTIVE MEASURES AND SECURITY SYSTEMS

Outer Perimeter Barriers

The outer perimeter of the stadium is outfitted with the following permanent barriers:

Perimeter Fencing

Due to the unique design of the stadium plazas serving as public space on non-event days, the exterior perimeter is comprised of a series of permanent fencing, landscaping and walls supplemented on event days with additional temporary fencing and security measures to secure the perimeter. On game days, all areas without an exterior wall or permanent fence are fenced in to prevent unauthorized entry into the stadium from the exterior. During non-event times, doors entering the stadium are secured.

To limit “pass-through” risks of small items through or over the perimeter fencing, the Ryan Field management team will utilize several mitigation techniques, including monitoring via CCTV, and staffing personnel to monitor the fence lines on event days.

Bollards

Bollards are installed outside of each public entrance gate. Bollards are placed to protect against vehicle incursions onto pedestrian walkways and stadium entrance plazas. Additional temporary vehicle preventions systems will be in place on event days to mitigate any potential areas not protected by bollards including the loading dock and emergency vehicle entry locations.

Security and Life Safety Systems

The Ryan Field team will utilize a collection of software, hardware, and physical equipment to control systems, monitor activity, screen entrants and, ultimately, protect Ryan Field. The security systems are constantly being evaluated based on emerging threat information and increased technological capabilities. All primary building systems are protected either by locked doors or perimeter fencing. HVAC intakes are located in protected areas and monitored via CCTV. An overview of major systems follows.

Fire Alarm System: The stadium is outfitted with a fire alarm system. The system includes panels that service zoned areas within the stadium, particle detectors, horns, strobes, and duct detectors. The fire alarm system is monitored on a 24/7 basis by Johnson Controls, a third-party monitoring company, and by full-time Stadium Security Officers. Ryan Field facility engineers perform a monthly test of

the emergency announcement interface between the fire alarm and public address system.

Fire Sprinkler System: The stadium fire sprinkler system consists of an automatic sprinkler system. The system is serviced by a third-party contractor quarterly, yearly, and five-year intervals per NFPA code.

Public Address System: A public address system internal to Ryan Field will be used to relay announcements applying to all people within the facility to include evacuations, lost people, weather restrictions, and active emergencies. The system will be available for onsite use, including to staff in the stadium security operations center, event command center and the unified command center.

CCTV System: The Ryan Field security CCTV system is a network of IP cameras located throughout the stadium interior and perimeter. All cameras are monitored via the CCTV software, networked on fiber lines throughout the stadium and stored digitally on storage arrays servers located on the premises. All cameras are high definition with low light capabilities, digital zoom, built-in analytics and additional features. The CCTV software is customizable, available via networked CPU workstation, and includes many options for controlling and monitoring the camera system. These cameras will be federated to allow viewing by the Unified Command Center.

CCTV monitoring software is available on a number of networked workstations for live monitoring, including Stadium Security Command Center and Director of Security's Office.

Security Program Leadership will continuously review system functionality and performance. Each budget cycle may include funds allocated towards system maintenance, and prioritized improvements such as camera upgrades, installation in new locations, and system hardware and software.

Access Control System: The access control system is a collection of proximity readers connected to access control software controlling certain doors located in Ryan Field. Connected doors can be opened via authorized user swipes, and the doors can be automatically set to unlock/lock on pre-set schedules. ACS is integrated with the CCTV system and includes camera alerts when certain readers are utilized. Access control software is hosted locally on a virtual server located at Ryan Field and maintained by Ryan Field IT. Stadium Security staff have operator rights to the software in order to secure and unsecure doors and elevators as

needed. Ryan Field Security Management has administrator rights to manage the database, users, proximity card distribution and system settings.

Key-Issue Access Control System: A Key Watcher system to be installed in Stadium Security Command Center is used to control checking out/in of keys. Key staff members, both internal and contacted vendors, who require access to certain locations to perform their daily work functions have an assigned pin and keyset located in the key control box.

SECTION V: STADIUM SECURITY OPERATIONS

This section sets forth the security posture, policies, and processes in effect on non-event days.

Stadium Security Command Center: The Stadium Command Center serves as a central hub for daily facility operations, monitoring building systems, security cameras, maintenance activities, and staff coordination. It ensures real-time visibility into stadium conditions, enabling quick response to operational issues, life safety systems, and routine logistics to keep the venue running efficiently year-round.

Security Staffing

Stadium Security Officers maintain several posts which include, the Stadium Security Command Center, Interior/Exterior Rover and Loading Dock.

Supervision

Security Officers report to the Ryan Field Director of Security. The Security Supervisors are blended into the schedule and work at various posts. The Director of Security provides direct supervision on a day-to-day basis.

Pass Down Briefing

Prior to each shift, Security Officers participate in a pass down briefing where information, updates, and threat intelligence are shared.

Stadium Access Control

- **Access Points:** During non-event times, the following access points may be used to access the Ryan Field venue offices and stadium. The locations are staffed by Stadium Security Officers. All other exterior access points are locked.
 - **Stadium Security Entrance:** The Stadium Security Entrance is located on the south side of the building. The Stadium Security Entrance abuts the Stadium Security Command Center and access through this entrance is controlled by the Security Officer at this post.
 - **Loading Dock:** The Loading Dock is also located on the south side of the building. The Loading Dock is next to the Stadium Security Command Center. The Loading Dock is regularly open for deliveries Monday through Friday from 8:00am to 4:00pm.

Employee Access and Credentialing

All employees are required to wear their issued credentials in a visible location whenever on property. Full-time personnel are issued a proximity card, enabling them to access the stadium and certain locked spaces.

Visitor Access and Vetting

Contractors and deliveries are required to enter through Stadium Security Office. Contractors and deliveries will arrive at the top of the loading ramp, which is equipped with an intercom system to the security office. All other visitors meeting with Ryan Field management will enter via the Admin Lobby on the east side of the venue. All visitors must be authorized by a Ryan Field employee. All visitors and contractors log into the visitor management system.

Typical procedure would involve, after the Stadium Security Officer on post confirms unverified and/or unescorted visitors that the visitor is authorized to enter the property, the visitor loads his or her name, contact information, and stadium contact into the system. A photo of the visitor is taken after all the required information has been entered. The visitor is asked to show their government issued identification to verify their identity matches the entered information. This system allows Ryan Field to maintain a real-time updated record of building visitors.

Key Control

Ryan Field utilizes an internally developed key control request system to track all key requests. A key request form must be submitted for each requested key. The key request form includes areas they request to access, and a justification for why a hard key is required. Only the senior management staff may request keys for any stadium partner. All keys are individually assigned and tracked. The request information is then submitted via email to Ryan Field Security Management for review. If approved, the request is fulfilled by an existing key with the key is created internally by Ryan Field Engineering staff. If a key is broken or if an employee leaves the company, the key is retrieved from the staff member and a new request is made for the new key or employee.

The Key Watcher is located in Stadium Security is utilized for groups of employees such as Ryan Field engineers, Tour Guides, First Aid staff members and other key vendors who require access to certain keyed rooms but who are required to check-in and out their keys daily.

Deliveries, Mail, and Packages

The Ryan Field Loading Dock, Mail, and Deliveries Policy governs loading dock operations and mail and package screening at Ryan Field.

Loading Dock Operations

The Loading Dock is located on the south side of Ryan Field next to the Stadium Security Command Center.

All deliveries are made through the Loading Dock. The Ryan Field Security maintains an updated list of authorized vendors along with their stadium contact names. All deliveries must be received by a stadium contact.

Vehicle Inspection and Verification

All vehicles accessing the Loading Dock on event day must be inspected by trained and designated stadium security staff. After the inspection is conducted, all drivers are required to check-in at the Stadium Security Office prior to being granted access to the Loading Dock.

Mail and Packages Screening

Deliveries from approved vendors and received in person by staff are identified as expected and authorized. Deliveries from common carriers or without an on-site “receiver” are considered “unexpected deliveries.”

Authorized Deliveries: Delivery vehicles making expected and authorized deliveries are checked in and once cleared, admitted to the Loading Dock areas to offload. Ryan Field has dedicated Loading Dock personnel to receive the scheduled deliveries. The Loading Dock coordinators arrange to have the delivery transported to the proper location.

Unexpected Deliveries: Unexpected deliveries include packages delivered by common carriers (e.g., USPS, FedEx). All unexpected deliveries, as well as enveloped mail, are screened. All packages and parcels are tracked through a tracking system.

Active Verification for Unexpected Deliveries: Delivery vehicles making unexpected deliveries are screened. All packages and mail are then visually inspected by Security Officers or mail staff to identify suspicious mail/packages.

This inspection is conducted outside the stadium. Personnel handling these packages and mail are required to wear latex gloves and have immediate access to additional personal protective equipment if needed.

Screened packages and mail are then brought to the mail sorting area for sorting and distribution.

SECTION VI: EVENT SECURITY OPERATIONS

This section sets forth the baseline security posture, policies, and processes in effect on event days.

Unified Command Center

The Unified Command Center is activated as deemed appropriate in the pre-event assessment.

The UCC will be managed within the principles of the National Incident Management Systems(NIMS), and the supervision of the event will be led by a designated Northwestern University Police Department Incident Commander.

The UCC becomes the primary command center approximately 3 hours prior to the start of an Event (varies by event). The UCC is staffed by representatives to include, but not limited to the following entities and departments:

- Ryan Field Stadium Security
- Contracted Security Provider Event Security
- Northwestern University Police Department
- City of Evanston Police Department
- Cook County Sheriff's Police Department
- City of Evanston Fire Department
- Event Medical/EMT
- Northwestern University Department of Safety and Security
 - Emergency Management
 - Security Systems and Technical Services
 - Environmental Health and Safety
- Armed Contract Security

Event Command Center:

The ECC provides focused coordination between stadium facility operations, janitorial, guest services, and event staff. The Event Command Center works in direct contact with the Unified Command Center for another public safety matters.

The Director of Security is responsible for staffing and managing the ECC and supporting the UCC. The Director of Security works in alignment with NIMS and the designated Northwestern University Police Department Incident Commander. Each representative in the UCC and ECC communicates with their group via radio and or other designated protocols.

Event operations and incidents are managed through an incident management software, such as 24/7. All incidents are tracked in real-time through the incident management system software, and each representative in the ECC and UCC, respectively, is responsible for dispatching, and eventually closing, the incidents pertaining to their areas. All incoming calls and requests for service are tracked through the software, including janitorial requests, ADA shuttle requests, requests for Security, NUPD or Medical response, or Guest Experience related items.

Security Staffing

Contract Security Officers

- **Contracted Security Provider Security Officers:** On Event Days, Contracted Security Provider Security Officers are posted to locations throughout the interior and exterior of Ryan Field, including stadium gates, field, concourses, interior areas, and parking lots, among other locations.
- **Contracted Security Supervisors:** Supervisors are assigned specific areas of responsibility on Event Days. Each supervisor is given a deployment sheet listing the posts they are responsible for staffing as well as an Area of Responsibilities (AOR) sheet which list the names and locations of where the other security supervisors are working on a given day.

All supervisors check in at the Contracted Security Provider Command Post. Once checked in they are supplied an event radio, deployment sheet, AOR and the daily information sheet. Post orders for each area are used to brief security officers on their assigned post locations.

Staffing plans are created for each event. These staffing plans indicate all event post locations and the hours that these posts are staffed. Staffing plans are based on estimated event attendance and may be modified to be responsive to particular event characteristics and attendance numbers.

Northwestern University Police Officers

Uniformed NUPD Officers are staffed at Ryan Field events as deemed appropriate during the pre-event assessment. The staffing allocation is dependent on a variety of indicators, which includes the projected attendance of the event.

All police officers on site report to the NUPD detail l assigned leadership.

NUPD Posts: Law enforcement personnel are posted at strategic positions tailored for the event and identified in the pre-event assessment

Explosive Detection Canine Teams

On major event days, Global K9 teams are deployed to Ryan Field to perform sweeps and roving patrols.

Pre-Event Preparations

Pre-Event Briefings

As discussed above, representatives from Contracted Security Provider and the NUPD attend the Ryan Field Production Meetings which take place prior to each major event hosted at Ryan Field. During this meeting, event plans, policies, and special information are addressed.

On event days, the following pre-event briefings take place:

ECC Briefing: A verbal briefing is conducted by the Director of Security in coordination with the ECC Manager prior to each event.

UCC Briefing: A verbal briefing is conducted by the designated incident commander in coordination with the UCC Manager prior to each event.

Contracted Security Provider Briefing: Contracted Security Provider leadership leads a pre-event briefing to their supervisors/managers and a subsequent briefing to their entire event-day staff.

Law Enforcement Briefing: For events with an onsite police detail, the police supervisor overseeing the Ryan Field deployment briefs the law enforcement team on roles and posts prior to the event.

During pre-event briefings, the following information is relayed: event specifics, including attendance estimates, weather forecasts, and special activities; relevant threat intelligence and current events; and security operations refreshers. For example, during the Contracted Security Provider Briefing, the Contractor Security Provider leadership team provides refresher training on topics like the signs of suspicious activity and guest screening procedures.

Pre-Event Checks and Tasks

Prior to events, members of the Ryan Field Engineering Department and the Stadium Security team conduct numerous pre-event checks throughout the stadium before gates are opened to the public. This task may also be performed in conjunction with the

Northwestern University Department of Safety and Security, Environmental Health and Safety unit

Representatives from Contract Security Provider, Global K9, and Janitorial Provider are also assigned to perform pre-event checks and similar tasks.

All pre-event tasks are logged and tracked in the incident management software. The Stadium Security Operation, Event Command Center or the Unified Command Center, dependent on operational model, collects all pre-event data and monitors to ensure that all assigned checks are completed. Once completed, the applicable command center leadership onsite makes the determination to open the gates.

Additional checklists are used to track completion of discrete tasks, including those related to checking perimeter doors and testing the screening equipment.

Event Credentialing

Ryan Field Management maintains a robust credentialing process for all employees, team members, security and event contractors, and authorized media. Credential boards are posted at entries to restricted access areas, such as field tunnels and locker rooms. Event specific credential policies are communicated in pre-event briefings with the security team. All stadium team members are expected to be aware of uncredentialed individuals in restricted areas and to notify closest security team member, or to the command center.

Screening and Bag Searches

On event days, the Ryan Field will deploy security screening technology for all guests entering the stadium.

Attendees

Gates Set-Up: All entry gates are equipped with security screening technology and signage indicating prohibited items, screening policies, Guest Code of Conduct and other important information.

Gate Staffing: Gates are staffed by Contracted Security Provider Security Officers and Event Staff personnel. Entry lanes are staffed by staff members who conduct guest screening and ticket checks. Law enforcement and/or armed security officers are present at entrances before the event starts when the largest number of people are expected to be coming through the gates, and again during guest egress.

Screening Responsibilities: At the gates, Contracted Security Provider Security Officers responsible for the following tasks:

- Behavior Pattern Recognition
- Metering and Line Control
- Bag and Item Screening
- Magnetometer Screening

Event Staff and Contractors

All event staff including security personnel are required to go through screening on event days. event staff arrive through the employee entrance gate on event days.

Upon entering, staff must display their credentials and pass-through bag screening and person screening.

Media

Media with valid credentials are allowed to enter the stadium. At the entry, media will go through security screening measures.

Player and Coaches Entry

or NCAA Football, bag screening of players and coaches will be consistent with the conference's security practice.

Security/Loading Dock side.

Undercarriage mirror checks are conducted on each vehicle that is allowed within the secured perimeter on event days. Official pre-cleared vehicles will be credentialed.

Attendee Communications and Safety Warnings

Game Security Messages and Videos

Security Awareness Message: On event days, a message similar to the following is displayed on stadium videoboards along with a public address announcement.

"AS A PART OF THE RYAN FIELD SECURITY AWARENESS CAMPAIGN, WE ENCOURAGE ALL FANS TO REPORT UNUSUAL BEHAVIOR AND UNATTENDED BAGS TO USHERS, EVENT STAFF, SECURITY GUARDS OR LAW ENFORCEMENT. REPORT ANY SECURITY ISSUE OR DEROGATORY LANGUAGE BY TEXTING {INSERT}. IF YOU SEE SOMETHING, SAY SOMETHING."

Evacuation Video: Prior to each event, an evacuation video is played on the video boards highlighting evacuation routes from each stadium area.

Code of Conduct Messaging: Prior to each event, a message reminding attendees of conduct rules is also displayed. The messaging will also include field intrusion warnings and criminal penalties of such intrusion.

See Something Say Something Message: On event days, a reminder similar to the following is issued via the public address system during game breaks (quarter breaks, commercial breaks or halftime breaks).

"FANS, YOUR EXPERIENCE AT THE STADIUM IS IMPORTANT TO US. FOR ASSISTANCE, PLEASE SEE A GUEST EXPERIENCE REPRESENTATIVE...OR TEXT {INSERT} TO THE NUMBERS YOU SEE ON THE VIDEO MONITORS. AND DON'T FORGET, IF YOU SEE SOMETHING, SAY SOMETHING.

Attendee Text Messaging System

Guests are reminded to text to report any inappropriate or suspicious activity. All texts to security appear immediately to staff in the UCC via the 24/7 Incident Management Software. UCC dispatchers verify and confirm the specifics of the reported conduct, log incidents and dispatch appropriate responses. Guest Experience dispatcher is considered the primary staff member responsible for responding directly to the guest

Signage

Signage displaying Ryan Field rules related to attendee conduct, communications with security, security screenings, and emergency response are posted throughout the stadium. These signs include the text number.

Pre-Event Sweep

Such events where the pre-event assessment requires an Explosive Detection Canine team, a sweep is conducted by Contracted Security Provider Security Officers and explosive detection canine teams.

Specifically, during the sweep:

- Contracted Security Provider Security Officers visually inspect the area for suspicious items or individuals. This visual inspection includes a special focus on the perimeter areas in and around gates and concourses.
- An explosive detection canine team sweeps the entirety of the area, including all trash cans.

SECTION VII: INCIDENT AND EMERGENCY RESPONSE

Unified Command during Events

The Unified Command Center (UCC) is in operation for large events at Ryan Field as deemed appropriate during the pre-event assessment. All facility related issues or incidents (non-life safety related) are assigned to the UCC Manager or Ryan Field Manager on Duty by the NUPD Incident Commander. Incidents that affect life safety would be managed by the NUPD Incident Commander or their designee.

Plans and Protocols

Emergency Action Plan

The Ryan Field Emergency Action Plan provides response guidelines and procedures designed to protect attendees, employees, staff, property, and the environment form a wide range of emergency situations. To this end, the EAP defines roles and responsibilities for employees who perform incident and emergency response functions and provides for coordination with local emergency response agencies.

Public Safety Announcements

Pre-scripted messages and graphics are created in advance and reviewed annually. In the event of an emergency, UCC communicates with A/V Control Room manager via landline phone (internal extension) or two-way radio. UCC instructs A/V staff to communicate the appropriate message via PA, and videoboards.

Incident Reports During Events

Incidents are tracked using incident management software. All staff who are involved or who witness an incident are required to fill out incident report. Staff members (Security, Guest Experience, etc.) are instructed to include all details of the incident (location, timing, individuals, description, etc.) that they were directly involved in only. Supervisors or managers must approve all incident reports. Once complete, all incident reports are uploaded and attached to the time-stamped incident log for the event in the software database. Pictures, video and other digital attachments are also uploaded and added to the incident's digital file.

Medical incident reports filled out by medical personnel are scanned and archived separately in the Legal/Risk Management Department due to HIPPA laws. Ryan Field employs part-time incident investigators who also complete incident reports after any injury or medical incident that may involve risk for the facility. These incident investigators' incident reports are archived with the appropriate medical reports.

NUPD also has access to the incident management software and inputs basic information for NUPD related incidents. This information includes nature of incident, unit name of Officers responding and resolution of incident. NUPD completes incident reports per their department's guidelines.

Incident Reports During Non-Events

Incidents during non-event times are also tracked using designated incident management software, using a running year-long incident queue managed by Stadium Security. Stadium Security staff who are involved or who witness an incident are required to fill out incident report. Incident reports are also filled out to document other circumstances such as property damage, graffiti, and alarms. Stadium Security Manager approves all incident reports and distributes via email to the relevant management staff. Once complete, all incident reports are uploaded and attached to the time-stamped incident log in the software database. Pictures, video and other digital attachments are also uploaded and added to the incident's digital file.

SECTION VIII: MANAGEMENT OVERSIGHT

Red Team Program

The Ryan Field leadership will develop and implement a comprehensive Red Team Program to test the stadium's physical and procedural defenses with simulated threats such as trying to bypass access control systems or smuggling items past security staff, to identify weaknesses in staff training, technology, and procedures. Such intrusion evaluations will be made in coordination with law enforcement to reduce the risk of misidentification during the exercise.

Quality Control

Ryan Field Security Management are constantly spot-checking security vendor performance. This quality assurance process includes direct contact with all levels of security staff members, and constant participation in training, briefing, posting, incident resolution, and post-event debriefing procedures.

ADDENDUM A

City of Evanston Questions and Ryan Field Response

The plan should clearly indicate that Northwestern is paying for City of Evanston police officers.

- Any contracted staffing will be paid for by contracted entity, including City of Evanston police officers.

Port-A-Potties to prevent public urination.

- Porta-A-Potties will be placed in the immediate surround parking lots.

If there are plans to use drones, the public should be made aware. The following should also be addressed: Unauthorized drone activity. Will be defined in separate Drone Policy.

- o FAA coordination
- o Airspace monitoring
- o What is the response protocol for suspicious drone activity?

Will EPD's drone team be activated for major events?

- As referenced in the plan, activities will as determined during pre-event assessment.

Please note that we are not using facial recognition.

- In our operations plan, we do not plan to access any biometric data.

Analyze if drunk drivers are a concern for concerts and football events and if mitigation is appropriate. The plan should note what time alcohol will stop being served. As part of our pre-event planning, we will speak to other venues and event producers to understand behavior of guests.

- Alcohol cutoff times will be determined based on pre-event assessment.

Plans for cyberattacks?

- Ryan Field will have appropriate firewalls and other security controls in place in our operational plan, as well as a technical staff and vendors to support the venue cyber security footprint.

Light on emergency weather.

- All event disruption scenarios, including emergency weather, are included in the Emergency Operations Plan.

Delay of event scenarios, how will those decisions be made?

- All event disruption scenarios are included in Emergency Operations Plan.

What is the rule for tailgating in the Northwestern Ryan field lot after games? How many hours

- Operational plan will be consistent with historical practices.

Who has final operational authority during critical incidents inside the stadium?

- Fully described in Emergency Operations Plan.

Is there an attendance threshold that automatically activates the Unified Command Center (UCC)?

- Rather than an attendance only threshold, the pre-event assessment will take into consideration many risk factors. Some events with lighter attendance may still pose a higher security risk, which would call for the activation of the UCC.

Who determines when operations escalate from the Event Command Center (ECC) to Unified Command?

- Both Ryan Field management and NUPD will be present onsite at the Event Command Center (ECC) and will work in conjunction with each other on determining the level of escalation required based on the specific scenario.

Will EPD's SRT be activated for all major events? Is there an attendance threshold for automatic activations?

- As referenced in the plan, activities will as determined during pre-event assessment.

Are casualty collection points and evacuation routes identified for mass casualty incidents?

- To be developed in Emergency Operations Plan.

Will EPD FBI-certified marksmen be utilized during major events?

- As referenced in the plan, activities will as determined during pre-event assessment.

Are there any joint EPD/NUPD active threat exercises planned before opening?

- Typical operating plan includes round table exercises with all appropriate parties

Will EPD have real-time access to Ryan Field CCTV cameras?

- Not at this time.

What is the video retention policy and evidence-sharing process?

- Final policy has not been established. We will work in consultation with NU to ensure compliance with all record retention protocol.

Please update the first line in the paragraph under Evanston Fire Department on page 4 of the Security Plan: The City of Evanston Fire Department (EFD) provides on-site support.

- Updated.

Also need to consider preemptive flight restrictions on airspace during emergency response operations to secure the scene, support first-responder drone operations, and protect against media.

- As referenced in the plan, activities will as determined during pre-event assessment.

On page 22 of the Security Plan, under Plans and Protocols, Emergency Action Planning, we need to specify the need to adopt an incident management system framework and to ensure clear guidelines for the reporting structure, interagency coordination, and command and control procedures for emergency response. Incident action plans, including ICS form development, need to be developed before each event across various agencies and disciplines to address event-specific needs.

- Detailed in Emergency Operations Plan.

Emergency response planning should incorporate training and exercises tailored to specific hazard management needs, conducted annually to familiarize event personnel with operational guidelines, test

the plans provided, identify areas for improvement in established procedures, and build proficiency in response capabilities.

- Ongoing security training is outlined in the Security Plan. Specific event disruption scenarios are detailed in Emergency Operations Plan.

Are emergency communications primarily reliant on subscription-based registration using the 24/7 incident management software noted in the document (ticket sale registration, NU staff, and student-based platforms), PA system, closed-circuit TV, fire alarm/strobe system, and message boards? If so, what procedures ensure clear communication for emergencies that extend beyond the NU campus? Establish procedures to coordinate messaging with City of Evanston personnel to ensure timely delivery and consistency in emergency communications using the Everbridge/EvanstonAlert system, sirens (as needed), and City-controlled social media and gov. delivery systems.

- Detailed in Emergency Operations Plan.

Include the scoreboard and ribbons in part of the emergency communication procedures.

- Detailed in Emergency Operations Plan.

The NU Security Plan should detail the protective actions for life safety including evacuation, relocation, "shelter-in-place", and venue lockdown. It is important to have a plan to use any one of these protective actions depending on the hazard type and risk. The protective action plans should identify shelter spaces and evacuation routes as well as alternative spaces and routes for each hazard type. Clear way-finding signage and sample communication messages should be developed for these protective action plans.

- Detailed in Emergency Operations Plan.